

Affiliated to RTU, Kota • Approved by AICTE & UGC under 2(f) • Accredited by NBA

Poornima Standard Administrative Procedure (Poornima SAP) for students & alumni of PCE, PGI & PSBM

Poornima Standard Administrative Procedure (Poornima SAP) for students & alumni of PCE, PGI & PSBM

LAST UPDATED ON: FRIDAY, MAY 15, 2021 - 10 AM

Please Note

To collect any document from Office of Registrar, please carry your valid Student Identification Card.

In person or in campus collection of document(s) is generally issued within 30 minutes to 1 hour from the time of request. It also depends on availability of staff and ongoing rush (if any). Please be patient.

Issues raised online generally takes 48 hours to be resolved (exception – matter where institution is dependent on 3rd party agencies).

ACADEMIC DOCUMENTS LIKE MARK SHEET, DEGREE IS ISSUED TO STUDENT ONLY

Transfer Certificate (TC)

IN PERSON / IN CAMPUS MODE

ONLINE / VIRTUAL MODE

Download Form S-19 from Download https://www.poornima.org/downl oad-forms-3/

Form S-19 from https://www.poornima.org/downl oad-forms-3/

the Office of Registrar with send via email to the Office of relevant documents (mentioned in S-19)

Fill complete form and submit to Fill complete form, scan it and Registrar with relevant documents (mentioned in S-19)

Character Certificate (CC)

IN PERSON / IN CAMPUS MODE

ONLINE / VIRTUAL MODE

Download Form S-19 from Download oad-forms-3/

Form S-19 https://www.poornima.org/downl https://www.poornima.org/downl oad-forms-3/

the Office of Registrar with send via email to the Office of relevant documents (mentioned in S-19)

Fill complete form and submit to Fill complete form, scan it and Registrar with relevant documents (mentioned in S-19)

Bonafide Certificate

Email your request from Poornima Email ID and get it via email within 2 working days.

Or

Email your request from Poornima Email ID and collect from Office of Registrar (in person/ in campus mode)

Loan Document

Email your request from Poornima Email ID and get it via email within 2 working days.

Or

Email your request from Poornima Email ID and collect from Office of Registrar (in person/ in campus mode)

Migration Certificate

If required in softcopy (scanned version) - Email your request from Poornima Email ID and get it via email within 2 working days.

If required in hard copy (actual document), Show your Student Identity Card at student window and collect during working days & working hours i.e. Monday to Saturday, 8 AM to 4 PM (except public holidays)

Mark sheet(s)

If required in softcopy (scanned version) - Email your request from Poornima Email ID and get it via email within 2 working days.

If required in hard copy (actual document), Show your Student Identity Card at student window and collect during working days & working hours i.e. Monday to Saturday, 8 AM to 4 PM (except public holidays)

Consolidated Mark sheet

If required in softcopy (scanned version) - Email your request from Poornima Email ID and get it via email within 2 working days.

If required in hard copy (actual document), Show your Student Identity Card at student window and collect during working days & working hours i.e. Monday to Saturday, 8 AM to 4 PM (except public holidays)

Provisional Degree

If required in softcopy (scanned version) - Email your request from Poornima Email ID and get it via email within 2 working days.

If required in hard copy (actual document), Show your Student Identity Card at student window and collect during working days & working hours i.e. Monday to Saturday, 8 AM to 4 PM (except public holidays)

Degree

If required in softcopy (scanned version) - Email your request from Poornima Email ID and get it via email within 2 working days.

If required in hard copy (actual document), Show your Student Identity Card at student window and collect during working days & working hours i.e. Monday to Saturday, 8 AM to 4 PM (except public holidays)

Letter of Recommendation

FOR PCE, PGI & PSBM – Email your request with a sample letter of recommendation (as desired) along with necessary documents to prove the need of LOR to **registrar.pce@poornima.org**

RTU Exam Form

Show your Student Identity Card at student window and collect during working days & working hours i.e. Monday to Saturday, 8 AM to 4 PM (except public holidays)

RTU Exam Revaluation Form

Show your Student Identity Card at student window and collect during working days & working hours i.e. Monday to Saturday, 8 AM to 4 PM (except public holidays)

RTU Marks Improvement Form

Show your Student Identity Card at student window and collect during working days & working hours i.e. Monday to Saturday, 8 AM to 4 PM (except public holidays)

New Email ID request (for existing and pass out students)

FOR PCE, PGI & PSBM - Send request email with details such as your institution registration number/ RTU enrollment number, contact number to **shivraj@poornima.org** & copy to **registrar.pce@poornima.org** along with scanned copy of your Aadhar card or Driving License to confirm your identity.

Email ID password reset request (for existing and pass out students)

FOR PCE, PGI & PSBM - Send request email with details such as your institution registration number/ RTU enrollment number, contact number to **shivraj@poornima.org** & copy to **registrar.pce@poornima.org** along with scanned copy of your Aadhar card or Driving License to confirm your identity.

Online Fee related matter (http://fee.poornima.edu.in/)

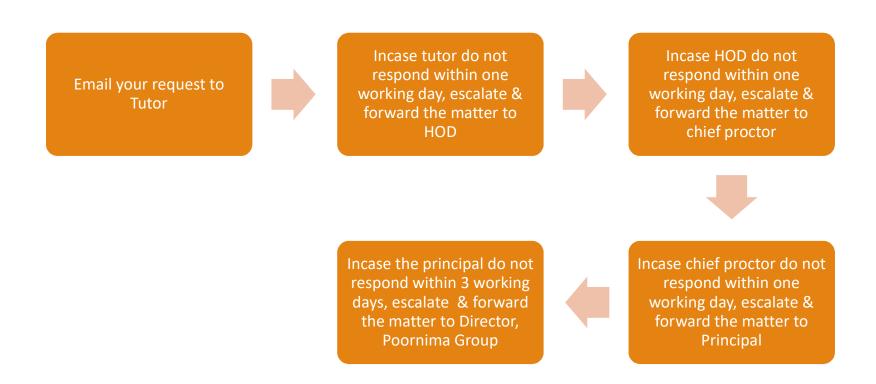
FOR PCE, PGI & PSBM - Send request email with snapshots of errors/ issues being faced along with details such as your institution registration number/ RTU enrollment number, contact number to **chiefproctor.pce@poornima.org**

Please Note: It might take 3-5 working days or longer (depending upon the complexity of issue) to get things resolved in this matter as the institution is dependent on external agencies.

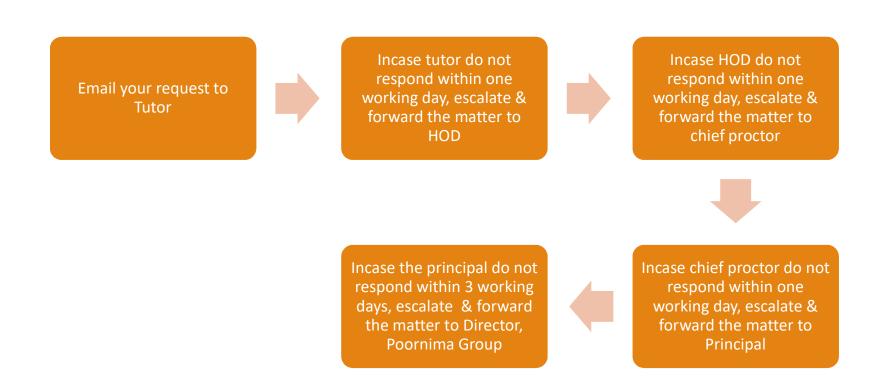
Poornima ERP database update

FOR PCE, PGI & PSBM — Download Form S-20 from https://www.poornima.org/download-forms-3/, fill it, scan it and send the completely filled form along with all desired attachments to registrar.pce@poornima.org

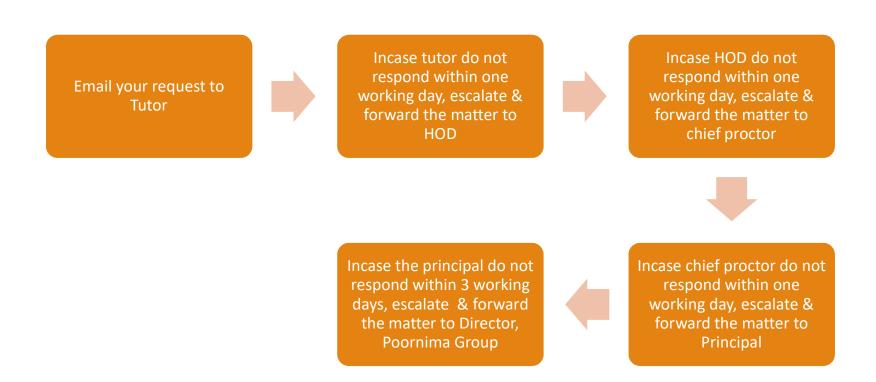
Attendance related grievance



Classes/ Lab related grievance



Medical leaves related grievance



Stationary/ Uniform related grievance





Incase tutor do not respond within one working day, escalate & forward the matter to HOD



Incase HOD do not respond within one working day, escalate & forward the matter to chief proctor



Incase the principal do not respond within 3 working days, escalate & forward the matter to Director,
Poornima Group



Incase chief proctor do not respond within one working day, escalate & forward the matter to Principal

Transportation related grievance

Email your request to Tutor



Incase tutor do not respond within two working days, escalate & forward the matter to HOD



Incase chief proctor and / or Transport department do not respond within three working days, escalate & forward the matter to Principal and copy to Director, Poornima Group



Incase HOD do not respond within two working days, escalate & forward the matter to chief proctor and a mark a copy to transport@poornima.org

Library related grievance

Email your request to Chief Librarian at pce.library@poornima.org for PCE or pietlibrary@poornima.org for PIET



Incase Librarian do not respond within two working days, escalate & forward the matter to Registrar



Incase Registrar do not respond within three working days, escalate & forward the matter to Principal and mark a copy to Director, Poornima Group

Training & Placement related grievance

Email your request to HOD



Incase HOD do not responds to your query within two working days, escalate & forward the matter to the Training & Placement Officer at tpo@poornima.org and mark a copy to Principal



Incase TPO or Principal do not respond within three working days, escalate & forward the matter to Director, Poornima Group

Training & Placement related grievance

Email your request to HOD



Incase HOD do not responds to your query within two working days, escalate & forward the matter to the Training & Placement Officer at tpo@poornima.org and mark a copy to Principal



Incase TPO or Principal do not respond within three working days, escalate & forward the matter to Director, Poornima Group

Any other grievance

Email your grievance to Tutor



Incase Tutor do not responds to your query within two working days, escalate & forward the matter to the Head of Department.



Incase HOD do not respond within three working days, escalate & forward the matter to Principal & mark a copy to Director, Poornima Group

Important Email IDs & Contact Number

Name	Designation	Email ID	Contact Number
Mr. Devendra Somwanshi	Registrar, PCE	registrar.pce@poornima.org	+919829255102
Mr. Amit Gupta	Chief Proctor, PCE	chiefproctor.pce@poornima.org	+919001893265
Mr. Pankaj Dhemla	Vice Principal, PCE	viceprincipal.pce@poornima.org	+919829261155
Dr. Mahesh Bundele	Principal & Director, PCE	principal.pce@poornima.org	+919828999440
Mr. Rahul Singhi	Director, Poornima Group	rahulsinghi@poornima.org	+919829000071